

Declaration

“To the best of our knowledge neither the person who prepared or conducted this report has any previous relationship or business relationship with any person involved in the sale of the property being the subject of this report”

Complaints

We have a formal written complaints procedure for handling complaints speedily and fairly and we will tell you what this is. If you wish to make a complaint, it will be handled as follows:

- The complaint will be acknowledged within 5 working days of its receipt.
- A complaint will normally be dealt with fully within 20 working days of the date of its receipt. If there are valid reasons for the consideration taking longer, you will be kept fully informed in writing or via telephone or email as you prefer and receive a final written response at the very latest within 40 days of receipt.
- At your request, we will liaise with counselling organisations acting on your behalf.
- A final decision will be in writing.
- Any complaints should be sent to FastSearch Limited, Erindale, Nairdwood Lane, Prestwood, Great Missenden, Buckinghamshire. HP16 0QQ

Terms of Preparation of Search*

This search report has been prepared with reasonable care and skill by trained staff.

*Any responsible person may copy or issue a copy of this report for the purposes of complying with any of the following provisions: Regulations 5, 6, 8(i)(ii), 8(k), 8(l) and 24 of the Home Information Pack (no.2) Regulations 2007 and sections 156(1), (2) and (11) of the Housing Act 2004.

*** (Relevant to searches conducted for the purposes of inclusion in a Home Information Pack (HIP))**